



LICENSED VENUE PROTECTION  
PTY LTD.

ABN: 83 143 914 069 MASTER LICENCE : 410 386 524

# Company Portfolio

**'THE COMPLETE SOLUTION SPECIALISTS'**

**SECURITY**

**HOSPITALITY**

**CATERING**

**CLEANING**

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# Company Background

Licensed Venue Protection (LVP) is an Australian owned and nationally based organisation with over 50 years of combined experience within the Security and Hospitality Industry. LVP is the complete solution specialists for your business.

At LVP, we believe that “the prevention is better than a cure”. A simple but powerful philosophy represents the way in which we conduct our business. LVP understands the needs of our clients both in the security and hospitality industry.

LVP’s mission statement “by providing an economical and efficient service we can assist our client needs in maintaining a safe and risk free environment”.

Our highly skilled security operatives are committed to providing the best possible service for our clients. All staff meet the highest standards of professional integrity and suitability.

Personnel employed by LVP undergo a rigorous screening and training process. Our internal training division ensures that all staff are kept up to date with legislative requirements and a key focus on customer service.

Our diverse experiences ensure that our company has an excellent working relationship within the Security and Hospitality Industry, Police Services within Australia, commercial organisations and regulatory bodies.

At LVP we understand that in your role you will already have a lot to deal with and a lot of people you will need to be in contact with. With LVP you get the peace of mind of having one point of contact for multiple services.

LVP would welcome the opportunity to discuss all your operational requirements. Please feel free to contact our team at LVP on 1300 881 720 or [info@lvpsolutions.com](mailto:info@lvpsolutions.com) for an obligation free consultation. Don't forget to like and share our social links to keep up to date with LVP!



# Our Service Divisions

LVP has been established to cater for the needs and requirements of corporate business, events, community organisation and Licensed Venues.

## SECURITY DIVISION

- Crowd Control - Licensed Premises and Events
- Personal Protection
- Cash in Transit
- Static Operatives
- Concierge
- Corporate Investigations
- Surveillance
- Counter Surveillance

## HOSPITALITY DIVISION

- Bar Supervisor
- Bar Staff
- Glass Collections on Licensed Premises
- RSA Marshals

## CATERING DIVISION

- Event Catering
- Parties and Functions Catering
- Corporate Catering
- Waiters and Waitresses

## ELECTRONIC DIVISION

- Control Room Operations
- Alarms and Monitoring
- Armed hold up service and Monitoring
- Camera Surveillance
- Access control

## TRAINING DIVISION

- Executive Personnel Training Procedures from Client Requirements/Requests
- Tailored Procedures for Licensed Premises
- Legislation Updates for Licensed Premises/Security Industry

## CLEANING DIVISION

- Commercial Cleaning
- Licensed Premises Cleaning
- Office Cleaning
- Construction Cleaning
- Pest Control and Termite Management
  - Residential & Commercial

# Security Division

Your public profile is our highest priority. Our aim is to provide a safe and comfortable atmosphere for your patrons and most importantly, staff.

The ways in which we are able to guarantee our security operatives are to the highest standard is through constant, up to date training and:

## **1. Licenses**

All of our Security operatives come equipped with necessary licenses to

be able to represent your business to the highest standard. All of our security operatives have their up to date Security License, are First Aid trained and will have their RSA (Responsible Service of Alcohol)

## **2. In house screening**

Before any Security Operatives are sent out to not only represent LVP

but to represent your business, they are put through our rigorous in

house screening. By doing this we ensure that we have the best security operatives in the business. This will mean that your business is being provided with the highest quality service possible which will result in happier staff

and happier patrons.

## **3. Specific Risk assessment and training**

At LVP we pride ourselves on believing that every job is treated as an individual case, meaning that we will provide specific risk assessments and training for your business. This will mean that our operatives are fully equipped with all the information and resources they will need to make sure your business is run smoothly and securely.

## **4. Police Training**

On a monthly basis LVP has a Police Officer come into our offices and provide

up to date training for all of our security operatives. During these training seminars with the police officer we will cover areas such as up to date licensing and how to keep and interpret up to date reports. This will be done among other training which will provide your business with the highest quality security operatives on offer.

# Security Division

## EVENT / VENUE SECURITY

LVP has provided clients with a combined management experience of security services at licensed venues and workplaces for over 50 years in Australia. We have been utilised at some of Australia's premier venues and have numerous clients who will provide testimony to the services we have provided.

All LVP operatives are constantly training monthly in the latest security and hospitality certificates to ensure compliance.

Our services for our clients consist of constant communications. Therefore, we have 24/7 availability to answer any queries via phone, email or in person. We maintain the same staff and supervisors at the venues to ensure consistency, which entails a safe/comforting atmosphere for clients and patrons.

Roles of security operatives include monitoring of crowd behaviour upon entry and exit points, screening of bags to

ensure no prohibited items are allowed, maintain smooth access routes throughout the venue while abiding by company and client regulations as outlined in the policies and procedures, such as ID checks, dress code and all levels of intoxication.

Although, our security operatives act as more than just security.

They are able to aid bar staff with any tasks they may have, help with glass collection and any other tasks which need to be undertaken to make sure everything runs as smoothly as possible.

LVP can also fulfill all your monitoring and alarm needs. We are able to supply, install and monitor alarms, systems, cameras, surveillance and armed hold up buttons for our clients. This provides you the peace of mind of always being able to know what is happening at your place of business.

LVP can customise products and services to meet our clients' individual requirements and budget.

# Security Division

## CONTROL ROOM OPERATIONS

LVP can supply security operatives who can operate and monitor control room computer systems and are passionate to deliver any needs for our clients. Fire control and emergency operation procedures can be written and adhered to by the security operatives, from construction sites to shopping centres, whenever you need and wherever you need we will be there for you.

Our security operatives are routinely trained in:

- Fire evacuation procedures
- Fire control methods/ services
- First Aid procedures
- Lock down procedures
- Bomb threat procedures
- Armed hold up procedures
- Cash handling procedures
- Cash in transit operations
- Alarm response reporting
- Dispatch security patrol and response
- Dispatch emergency procedures  
(fire, ambulance and police)
- Crime preservation

LVP can personalise procedures in any area to suit our clients' requirements. We can train both our and your staffs in the new procedures.



# Security Division

## CONCIERGE/DOOR HOST

Buildings, apartments, registered clubs

LVP front desk security staff are always well presented, professionally attired and well equipped, with public relations training to handle even the most difficult of guests and/or tenants.

Depending on the environment and site, our staff can be provided with a wide range of equipment including radios, earpieces and/or a brief for tenants, maintenance, host and registered licensed premises.

## CASH-IN-TRANSIT

Your security is our prime priority; LVP heavily concentrates in providing high-level secured transportation of cash for organisations. The cash-in-transit service includes businesses of the following:

- Financial institutions
- Shopping Centres
- Retailers
- School, Colleges and Institutions

Our clients will be assured with active status updates and communication after completion of transport.

## TRAINING PROCEDURES

Developing procedures tailored for the client is a speciality of LVP, we do not believe in delivering generic services and documentation for any of our work. To excel in our position we develop specially customised practices and use a registered training company to provide our operatives with the latest updates, standard and changes regarding security procedures, WHS, Legal, OLGR and the Police requirements. All trainers and lecturers are individuals from a licensing background.

Our training procedures aid clientele to prepare our team, and provide them with skills to protect themselves, patrons and clients' assets should an incident occur.

Our course and training focuses on the following:

- Awareness of current armed hold-up incidence
- Risk management and appropriate strategies
- Harm minimisation by understanding intoxication levels



# Cleaning Division

Our highly trained and experienced personnel can clean offices, construction sites, industrial food processing sites, hospitals, retail outlets, government buildings and educational institutions.

With replicable systems, a flexible labour workforce and local experience, many retail networks, hotels, shopping centres and commercial properties all rely on LVP and its reputation for delivering quality and integrated services.

By choosing LVP, you can rest assure that your premises whether larger or smaller will be thoroughly cleaned and maintained. We even undertake cleaning stock control and reports as a tailored service for our clients.

LVP has an exclusive partnership with the Axis Corp Group in our maintenance and cleaning, which takes care of the complete cleaning division and can also provide commercial pest control and termite management to ensure our customers are well satisfied with our unique tailored service.



# Hospitality Division

Over the years, LVP has adapted their hospitality staff to be multi-skilled, therefore cutting costs for our clients. Our services include:

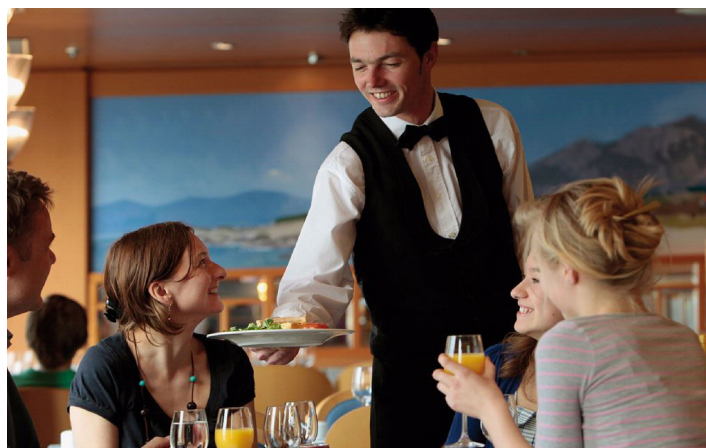
Catering – Events, Parties and Corporate

Bar staff

Waiter and Waitresses RSA Marshals

## CATERING

LVP can make a package to suit you, depending on the type of catering you will need and the budget you have. LVP can achieve this through our partnership with 'Chefs About' who has over twenty years of experience in the catering industry. A specific menu will be made for your event. An example menu for a previous client has been attached to the next page. To see more of our catering partner check out their social media links!



# Sample Menu

## MENU

Roast Lamb mushroom sauce

Fried rice

Beef lasgne

Penne Rose with olives (no chilli)

Cream potato

Steamed seasonal vegetables

Roast chicken

## SALADS

Pesto pasta salad

Greek salad

Four bean salad

Potato salad

## COLD

Antipasto platters

Hummus / Baba ghanoush

Assorted baguette's & pita bread

## DESSERTS

Fresh fruit platters

Assorted Baklava and pastries

Coffee & Tea

Wooden disposable plates knives forks and napkins



# Corporate Partners

## LVP and Stand Tall Group

LVP is currently partnered with the Stand Tall Group. Our initiative is to break the cycle of alcohol and drug addiction and help the troubled youths to get off the streets. Our trained professionals coach young minds to become employed respectable workers by making them understand the social norms and values of our society which will ensure a healthier, better and happier life.



## LVP and Axis Group

Axis group provides LVP with highly trained and experienced personnel, cleaning equipment and ensures satisfaction which is the key to our building partnership. LVP is proud and will continue to extend this relationship to make a significant impact in the cleaning industry.



## LVP Charity

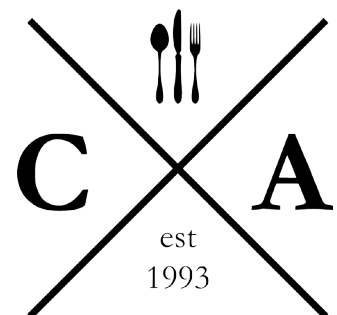
LVP is a generous contributor to the society. Our aim is always to look forward for a natural, productive and hazard free society. We actively donate to enhance the welfare of unprivileged people, care for animals and reduce the footprints for a safer environment.

## LVP Family

LVP believes its employees are the backbone of the company. All our employees are treated fairly, ethically and are provided with the best of working conditions. We consider work-life balance is one the most important factors for productivity and our business progress.

## CHEFS ABOUT AND LVP

LVP's Hospitality/Catering Division has an exclusive partnership with Chefs About. Established in 1993, Chefs About provides one of industry's best tailored catering services. LVP and Chefs About together will focus to enhance and contribute to the growing hospitality industry with guaranteed customer satisfaction.



# LVP and Charity



Who is Camp Quality and what do they do? Camp Quality's purpose is to create a better life for every child living with cancer in Australia. They are committed to delivering national programs that build resilience and optimistic behaviours for children aged 0 -13 living with cancer in Australia.

LVP is a proud supporter of what Camp Quality is doing for children with cancer in Australia. To show this LVP provides security for Camp Quality events, whilst also donating \$500 to the cause every time we do security for their events.

If you would like to see more of what Camp Quality is doing for children with cancer in Australia you can visit their website and various social media accounts.



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## **'THE COMPLETE SOLUTION SPECIALISTS'**

### **HEAD OFFICE ADDRESS**

1/190 George Street, Parramatta, NSW 2150

### **Other Offices**

Orange  
Church Point

### **Mailing Address**

PO BOX 2691  
North Parramatta, NSW 1750

### **Contact**

Phone: 1300 881 720  
Email: [info@lvpsolutions.com](mailto:info@lvpsolutions.com)

### **Website**

[www.lvpsolutions.com](http://www.lvpsolutions.com)

### **Social**

